

NOTICE OF NON-DISCRIMINATION



WRH PHYSICIANS, INC.

SECTION 1557 OF THE AFFORDABLE CARE ACT
NOTICE OF NON-DISCRIMINATION

Discrimination is Against the Law

Western Reserve Hospital (WRH) / Western Reserve Hospital Physicians, Inc. (WRHPI) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex (which includes sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes). Western Reserve Hospital (WRH) / Western Reserve Hospital Physicians, Inc. (WRHPI) does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Western Reserve Hospital (WRH) / Western Reserve Hospital Physicians, Inc. (WRHPI):

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (visual aids, large print, audio, accessible electronic formats, other formats)
- Provides free language services to people and their companions whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the operator at (330) 971-7000 and request to speak to the Nursing Supervisor.

If you believe that Western Reserve Hospital (WRH) / Western Reserve Hospital Physicians, Inc. (WRHPI) has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Patient Experience Manager
1900 23rd St., Cuyahoga Falls, OH 44223
P: (330) 971-7115 • Toll Free: (866) 265-4575 • F: (330) 971-7254

You can file a grievance in person, by mail or by fax.

If you need help filing a grievance, the Patient Experience Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: Free language assistance services are available to you. Call (330) 971-7000.	
Español (Spanish)	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (330) 971-7000.
नेपाली (Nepali)	ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू नि:शुल्क रूपमा उपलब्ध छ । फोन गर्न ुहोस् (330) 971-7000.
繁體中文 (Chinese)	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (330) 971-7000.
العربية (Arabic)	ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان (330) 971-7000 اتصل برقم
Deutsch (German)	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: (330) 971-7000.
Русский (Russian)	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (330) 971-7000.
Tiếng Việt (Vietnamese)	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (330) 971-7000.
हिंदी (Hindi)	ध्यान दें: यदि आ प हिंदी बोलते हैं तो आ पके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। (330) 971-7000 पर कॉल करें।.
Deutsch (Pennsylvania Dutch)	Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzscht, kannst du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call (330) 971-7000.
Somali	FIIRO GAAR AH: Haddii aad ku hadasho Soomaali, adeegyada caawimaada luuqada ayaad heli kartaa. Soo wac (330) 971-7000.
French	ATTENTION : si vous parlez français canadien, des services d'assistance linguistique gratuits sont à votre disposition. Composez le (330) 971-7000.
Telugu	గమనిక: మీకు తెలుగు మాట్లాడటం వస్తే, మీకు ఉచిత భాషా సహాయ సేవలు అందుబాటులో ఉంటాయి. (330) 971-7000 కి కాల్ చేయండి
Ukrainian	УВАГА! Якщо ви розмовляєте українською, вам доступні безплатні послуги мовної допомоги. Телефонуйте за номером (330) 971-7000.
Tagalog	PAUNAWA: Kung nagsasalita ka ng Tagalog, magagamit mo nang libre ang mga serbisyo sa tulong sa wika. Tumawag sa (330) 971-7000.
Swahili	KUMBUKA: Iwapo unazungumza Kiswahili, unaweza kupata huduma za ukalimani bila malipo. Piga simu kwa (330) 971-7000.
Karen	ဟံသာ်ဟံသး- နမ့်လိာ်ဘၣ် ပှၤကတိၤကျိးထံတၢ်အပီ, တၢ်အိၣ်ဒီး ကျိာ်တၢ်မၤစၢၤတၢ်မၤ လၢန့ၣ် လၢတအိၣ်ဒီးတၢ်လၢာ်ဘျၣ်လၢာ်စ့ၤ နီတမံၤဘၣ်န့ၣ်လီၤ. ကိး (330) 971-7000.
Serbian	ПАЖЊА: Ако говорите српски, доступне су вам бесплатне услуге језичке помоћи. Позовите (330) 971-7000.